

Budget Proposals 2013/14: Major Decision: Business Unit: Supporting People

Combined Impact Assessment: Full assessment (Part 2)

The council and its partners are facing a significant challenge in the savings it needs to make over the next couple of years. This Full Impact Assessment has been developed as a tool to enable business units to fully consider the impact of proposed major decisions on the community. As a council we need to ensure that we are able to deliver the savings that we need to make from the 1st April and be able to justify our decisions through any legal challenge.

This full assessment, combined with the initial review, will evidence that you have fully considered the impact of your proposed changes and carried out appropriate consultation on those changes with the key stakeholders. The Combined Impact Assessment will allow Councillors to make informed decisions as part of the decision-making process regarding the council's budget.

Name: Lisa Smith / Tracey Field

Position: Acting Supporting People Managers

Business Unit: Supporting People

Department: Supporting People

Date Commenced: November 2012

Date: January 2013

Summary from Overall Proposal (Updated as required)

Proposals – Outline	Savings 2013/14		Implementation Cost Include brief outline + year incurred	Delivery In place 01/04/13 If earlier or later state date	Risks / impact of proposals <ul style="list-style-type: none"> Potential risks Impact on community Knock on impact to other agencies 	Type of decision*		
	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
Social inclusion floating support <ul style="list-style-type: none"> Service re-design 		200		1/4/13	<ul style="list-style-type: none"> Reduced system capacity 			x

Section 1: Purpose of the proposal/strategy/decision

No	Question	Details
1.	Clearly set out the purpose of the proposal	<p>The proposal is to work with Westcountry Housing to remodel the Social Inclusion Floating Support Service (SIFS), to deliver at a reduced cost and capacity (232 units reducing to approximately 150 units) and extend that contract for a further 1 or 2 years. The reduction in capacity will be managed over the coming months to ensure that it is operating at the new maximum level by 1st April 2013, meaning that no existing clients will lose their service or be transferred elsewhere.</p> <ul style="list-style-type: none"> To realise a saving of £200,000 within the Supporting People budget To provide greater value for money to the Authority within the delivery of this service
2.	Who is intended to benefit / who will be affected?	<p>The Supporting People (SP) programme funds and develops support services to help vulnerable people live independent lives. Support prevents homelessness and promotes independence through help with budgeting, accessing services, building social networks, resettling into a new home, maintaining tenancy and mortgage conditions and so on.</p> <p>The SIFS contract was awarded in July 2009 and there is the capacity to extend the contract rather than to re-procure the service. The purpose of the service is to:</p> <ul style="list-style-type: none"> Improve quality of services in order to prevent homelessness, hospital admission, crisis and health deterioration

No	Question	Details
		<ul style="list-style-type: none"> • Provide more personalised services that achieve outcomes for people and meet identified needs in the community • Improve value for money <p>All client groups will be affected by this change. The service is intended to be innovative and to act as an early intervention thereby preventing the need for people to access other more acute and more intensive services. The service works with people ranging from low level to complex needs though all client groups including those with poor mental health and difficult to engage clients, who are often re-referred into services.</p> <p>By reducing the overall system capacity there is a risk that there will be an increase in homelessness presentations. There may be also an increased demand for more expensive acute services as the opportunity for early intervention is reduced by the overall system reduction. There is also the unknown impact of the welfare reforms.</p>
3.	What is the intended outcome?	<ul style="list-style-type: none"> • To provide support to prevent homelessness, hospital admission, crisis and health deterioration • To reduce the annual Supporting People budget by £200,000 • In comparison to a more recently let floating support contract this service is high cost and does not offer good value for money to the Authority, the new service although offering reduced capacity will provide better value for money.

Section 2: Equalities, Consultation and Engagement

Torbay Council has a moral obligation as well as a duty under the Equality Act 2010 to eliminate discrimination, promote good relations and advance equality of opportunity between people who share a protected characteristic and people who do not.

The **Equalities, Consultation and Engagement** section ensures that, as a council, we take into account the Public Sector Equality Duty at an early stage and provide evidence to ensure that we fully consider the impact of our decisions/proposals on the Torbay community.

Evidence, Consultation and Engagement

No	Question	Details
4.	Have you considered the available evidence?	In making the decision to reduce this service an impact assessment was done on all commissioned services to ascertain where the least impact would be in making a service reduction, this service along with the others in the overall proposal was felt to be able to be re-shaped with minimal impact compared to other services.
5.	How have you consulted on the proposal?	<p>The provider has been consulted with in regard to their ability to deliver to this new model and cost.</p> <p>It is unknown who the future users of this service will be, and therefore it is not possible to engage them in meaningful consultation on this proposal.</p> <p>It is clear that those who access the service value its input and would not want it to cease.</p> <p>This proposal was also considered at the Priorities & Resources meeting which took place on the 11th January.</p>
6.	Outline the key findings	<p>The provider has put forward a proposal which achieves the outcomes sought by the Council, but it does mean that the service will be likely to have to make redundancies.</p> <p><u>Priorities & Resources:</u></p> <p>Please Note: The comments of the Overview and Scrutiny Board are set out in paragraphs 4.16-4.18 of its report “Review of Priorities and Resources 2013/2014”</p>
7.	What amendments may be required as a result of the consultation?	None

Positive and Negative Equality Impacts

No	Question	Details		
8.	Identify the potential positive and negative impacts on specific groups			
		Positive Impact	Negative Impact	Neutral Impact
	All groups in society generally		The proposal will reduce overall system capacity, and may mean longer waits for supporting people services	Individuals will continue to be able to access the service.
	Older or younger people			There is no differential impact as a result of age.
	People with caring responsibilities			There is no differential impact as a result of caring responsibilities
	People with a disability			There is no differential impact as a result of disability.
	Women or men			There is no differential impact as a result of gender.
	People who are black or from a minority ethnic background (BME)			There is no differential impact as a result of ethnicity.
	Religion or belief (including lack of belief)			There is no differential impact as a result of religion.
	People who are lesbian, gay or bisexual			There is no differential impact as a result of sexuality.
	People who are transgendered			There is no differential impact as a result of transgender

No	Question	Details		
	People who are in a marriage or civil partnership			There is no differential impact
	Women who are pregnant / on maternity leave			There is no differential impact as a result of pregnancy/maternity leave.
	Socio-economic (including child poverty)			There is no negative economic impact as a result of this proposal.
9.	Is there scope for your proposal to eliminate discrimination, promote equality of opportunity and/or foster good relations?	<ul style="list-style-type: none"> <li data-bbox="616 603 2175 667">• The service promotes equality of opportunity by providing support to prevent homelessness, hospital admission, and crisis and health deterioration. 		

Section 3: Steps required to manage the potential impacts identified

No	Action	Details
10.	Summarise any positive impacts and how they will be realised most effectively?	
11.	Summarise any negative impacts and how these will be managed?	The main negative impacts are that there will be a reduced system capacity for Supporting People services. We are working to improve throughput in the service, to free up resources more quickly which is designed to minimise the impact upon future service users, although individual interventions will be shorter as a result. Prioritisation for services is being reviewed to ensure that the people most in need are those who are prioritised for service. Supporting People will be monitoring the access times to service following the changes to understand the impact and may make further commissioning decisions should the impact become unacceptable.

Section 4: Recommended course of action

No	Action	Details
12.	State a recommended course of action [please refer to action plan]	<p>Outcome 1: No major change required - EIA has not identified any potential for adverse impact in relation to equalities and all opportunities to promote equality have been taken.</p> <p>Nobody currently 'in' the service will lose a service, but if the measures to increase through put are not successful this may mean that there will be longer waits for 'new' clients wanting to access the service.</p> <p>It is recommended that this proposal is implemented.</p>

Section 5: Monitoring and Action Plan

No	Action	Details
13.	Outline plans to monitor the actual impact of your proposals	Waiting lists at the hub will be monitored, and if the impact becomes unacceptably high, then consideration will be given to procuring a new service to manage the impact.

Action plan

No.	Action	Reason for action / contingency	Resources	Responsibility	Deadline date
1	Waiting lists at the hub to be monitored.	To ensure that waiting lists are acceptable. If they become unacceptable then consideration to be given to procuring a new service.	Report to be built at referral hub	Supporting People/Referral Hub	End Feb 2013 and on-going